

Recall Procedures

We have recall procedures in place in all our operations, which can be triggered in the event that any products present deviations from the safety or quality standards.

In our global operations, there were no recalls, whether voluntary or involuntary, in 2023.

The Recall Procedures are customized for each country where we operate. The procedures contain the same guidelines concerning the following subjects:

- **Objective**
- **Scope**
- **Responsibilities**
- **Definitions (including classifications of recall)**
- **Procedure**
- **Recall communication**
- **End of recall**
- **Product Disposition**
- **Simulation of Recall, including frequency and maximum time**
- **Preventive and Corrective Actions**

Market Bans

During the year 2023, we faced only one market ban situation in our global operations. The Establecimientos Colonia Est N2 unit, located in Uruguay, was temporarily disabled for the Canadian market by decision of the Ministry of Livestock, Agriculture, and Fisheries of Uruguay, due to the identification of lymph nodes by Canadian authorities. The ban was imposed on June 26 and lifted on October 11, 2023, with the recorded economic impact being approximately USD 100,000.00.

To prevent future occurrences and mitigate potential impacts, we have implemented comprehensive measures. We conducted a rigorous review and stock retention, as well as providing specialized training to personnel responsible for inspecting and removing lymph nodes from products. Additionally, we made adjustments to the boning processes for hip and shoulder meat. We hired a dedicated collaborator for the exclusive review of these specific cuts, resulting in a more thorough and meticulous inspection by the quality control team.

Sources/References:

- **Argentina:** “Aseguramiento de la Calidad – Recall de productos. CPPA03 Revisión 16”
- **Brazil:** “POPSAU – Process Management: Recall Procedure or Recall Plan (each plant has its version number: Alegrete POPSAU 11.2/SIF 2007 (Version 7); Bagé POPSAU 018.1/SIF 232 (Version 23); Bataguassu DSAU 001/SIF 4238 (Version 16); Chupinguaia POPSAU 012.2/SIF 3250 (Version 7); Mineiros POPSAU: 002.1/SIF 3047 (Version 22); Pontes e; Lacerda POPSAU 014/SIF 1900 (Version 6); Promissão POPSAU 21.2/SIF 2543 (Version 43); São Gabriel POPSAU 18.2/SIF 847 (Version 23); Tangará da Serra POPSAU 010/SIF 1751 (Version 19); Várzea Grande POPSAU 17.1/SIF 2015 (Version 03); Bataguassu Industrializado POPSAUI 007/SIF 4238 (Version 01)



- **Chile:** “Procedimiento Del Manual SOP Procedimientos Recall. COD: P-AC-23 Versión 03” e “Procedimiento Recuperación de Productos. COD: P-AC-12 Versión N° 04”
- **Uruguay:** “Procedimiento GMP – P.GMP.RECALL, versión 15”
- **United States (National Beef):** Recall Procedure: version January 4, 2023. (Regulatory requirement by USDA FSIS)

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